

**SOLUTIONS.
CLEVER.
PRACTICAL.**



di-soric GmbH & Co. KG is an innovative family business with more than 40 years of experience in sensor technology.

We employ around 200 dedicated employees in the development, production and worldwide distribution of high-quality sensor products for automation technology, which are complemented by image processing and identification systems as well as industrial LED lighting.

For the further expansion, we are looking for you as a

CUSTOMER SERVICE TECHNICAL (M/F/D)

At di-soric industrial Automation (Suzhou) Co. Ltd, China

YOUR TASKS:

- Technical training, support and hotline for our customers and provide on-site support if necessary
- Technical training, support and hotline for all colleagues within di-soric
- Cooperate with regional sales and agent to visit the customers, proceeding technical trainings and demonstrate products on customers site
- Responsible for the development, debugging and project follow-up of specific sensor projects
- Act as “the voice of the customer” during new product development
- Selection of project hardware, including the selection of industrial cameras, smart cameras, lenses, light sources, sensors, etc. out of our entire product portfolio
- Support – if necessary - in translation, compilation and proofreading of the company’s related sensor technical documents
- Documentation of all customer content in our CRM
- Regularly communicate with the German headquarters on product technical issues and new product releases

OUR OFFER:

- 15 day paid annual leave
- Travel allowance

YOUR PROFILE:

- Minimum three years’ experience with similar products. High Machine Vision experience, overall a high technical knowledge.
- Bachelor’s degree preferred
- Strong IT affinity
- written and spoken communication skills in English
- High-disciplined and self-motivated
- Ability to multi-task, organize, and prioritize work, able to work effectively and accurately
- Team-work spirit

Get started with us now and send us your complete and informative application preferably by e-mail to:

yuan.huang@di-soric.com

We look forward to hearing from you!